



HP OfficeJet Pro 9720 Wide Format All-in-One Printer

Print in wide format like a Pro.



Say hello to the wide format professional colour inkjet printer for your growing business from the World's #1 Printer Company, paired with the easiest-to-use print app. From reports to drawings, easily share and print across multiple devices.^{1,2}

This printer is intended to work only with cartridges that have a new or reused HP chip, and it uses dynamic security measures to block cartridges using a non-HP chip. Periodic firmware updates will maintain the effectiveness of these measures and block cartridges that previously worked. A reused HP chip enables the use of reused, remanufactured, and refilled cartridges. More at: <http://www.hp.com/learn/ds>

Highlights

- Simple set-up
- Print up to A3 wide format
- True-to-screen prints with P3³
- The easiest-to-use print app²
- Advanced mobile scan/shortcuts
- Simple printing-HP Smart Click⁵
- 22 black ppm/18 colour ppm⁹
- 250-sheet input tray
- Automatic document feeder

Easily achieve vibrant, screen-accurate prints

- Print true-to-screen with the world's first and only wide format printer with P3 for wider gamut vs. sRGB.³
- Scan/print/copy from your cloud storages like Google Drive or OneDrive with the easiest-to-use print app.²
- Drop, arrange, and print multi-size files up to A3 in just a few clicks with HP Smart Click.⁵

Our best technology to stay connected and secure⁴

- Stay connected with our most reliable Wi-Fi® - dual-band, self-healing - that automatically reconnects.⁴
- Help keep your network protected from cyberthreats with HP Wolf Pro Security.⁴
- Feel confident with solutions for your growing business that evolve with you, built on decades of experience.

Driving innovation with 30% recycled plastic⁶

- Choose printers made with at least 30% recycled plastic.⁶
- For every page you print, HP protects, restores and manages forests in equal measure.⁷
- Recycle your Original HP ink cartridges after use for free with the HP Planet Partners program.⁸

Technical specifications

Functions	Print, copy, scan
Print technology	HP Thermal Inkjet
Print speed	Black (A4, ISO): Up to 22 ppm; Colour (A4, ISO): Up to 18 ppm; Draft black (A4): Up to 34 ppm; Draft colour (A4): Up to 34 ppm
First page out	Black (A4, ready): As fast as 12 sec; Colour (A4, ready): As fast as 13 sec
Print resolution	Black (best): Up to 1200 x 1200 rendered dpi; Colour (best): Up to 4800 by 1200 optimized dpi on HP Advance Photo Paper 1200 by 1200 dpi input
Monthly duty cycle	Up to 30,000 pages A4; Recommended monthly page volume⁵: 250 to 1500 pages
Printer smart software features	Color mode: Color/Grayscale using black only/Grayscale using CMYK black, Two-sided Printing: none/Flip on long edge/Flip on short edge, Pages per sheet: 1,2,4,6,9,16, Pages per sheet Layout: Right then Down/Down then Right/Left then Down/Down then Left, Page Borders: On/Off, Print Quality: Normal/Draft/Best/Maximum dpi, Copy count, Collate, Orientation: Portrait/Landscape, Paper Size, Paper Source, Media Type, Booklet printing: Off/Left Binding/Right Binding, Watermarks, Page order: Front to Back/Back to Front, HP EasyColor: Off/Conservative/Automatic, Borderless printing: Off/On, Presets
Standard print languages	HP PCL3 GUI
Print area	Print margins: Top: 3.3 mm, Bottom: 3.3 mm, Left: 3.3 mm, Right: 3.3 mm; Maximum print area: 297 x 431.8 mm
Borderless printing	Yes (up to A3/11 x 17-in)
Number of supplies	4 (1 each black, cyan, magenta, yellow)
Multitasking supported	Yes
Duplex printing	Automatic (A4/Letter)
Copy speed ¹	Black (A4, ISO): Up to 18 cpm; Colour (A4, ISO): Up to 13 cpm
Copier specifications	Copier settings: Copies; Size; Quality; Lighter/Darker; Paper size; Resize; Paper Type; Two-sided; ID Copy, Collate; binding Margin; Enhancement; Crop; Copy preview; Maximum number of copies: Up to 99 copies; Copy resolution: Up to 600 dpi; Reduce/Enlarge: 25 to 400%
Scan speed	Normal (A4): Simplex: Up to 8/6 ipm (B&W/Color 200 ppi); Duplex (A4): Not Supported
Scan file format	JPEG, TIFF, PDF, BMP, PNG
Scanner specifications	Scanner type: Flatbed, ADF; Scan input modes: Front-panel scan, copy or from software; Twain version: Version 2.4; Scan size maximum (flatbed): 216 x 356 mm; Scan size maximum (ADF,metric): 216 x 356 mm; Optical scan resolution: Up to 1200 dpi
Scanner advanced features	Smart Task Shortcuts; Scan to Cloud destinations: Dropbox, Google Drive, OneDrive; OCR (Optical Character Recognition); Auto Correct; Smart File Naming; Save as Text File
Scannable area	Maximum media size (flatbed): 216 x 356 mm; Maximum media size (ADF): 216 x 356 mm
Bit depth/ Grey scale levels	24-bit / 256
Digital sending	Standard: Scan to PC
Fax	Not Supported
Processor speed	1.2Ghz
Connectivity	Standard: 1 Ethernet; 1 Hi-Speed USB 2.0 (device); 1 Wi-Fi 802.11 a/b/g/n/ac (dual band)
Wireless	Yes, with built-in dual-band Wi-Fi 802.11 a/b/g/n/ac and a self-heal solution
Mobile printing capability ⁶	Chrome OS; HP Smart app; Apple AirPrint™; Mopria™ Certified; Wi-Fi® Direct Printing; Mobile Apps
Network capabilities	Yes, via built-in Ethernet; Wireless 802.11 a/b/g/n/ac
Hard disk	Not Supported
Memory	None
Standard	512MB
Number of paper trays	Standard: 1
Media types	Plain Paper, HP Photo Papers, HP Matte Brochure or Professional Paper, HP Matte Presentation Paper, HP Glossy Brochure or Professional Paper, Other Matte Inkjet Papers, Other Glossy Inkjet Papers, Inkjet Hagaki, Plain Paper Thick, Plain Paper Light/Recycled
Media size	Custom (metric): 76 x 127 to 297 x 420 mm Supported (metric): A4; A5; A6; B5 (JIS); Envelope (DL, C5, C6, Chou #3, Chou #4); Card (Hagaki); A3
Media weight, supported	34 to 250 g/m ²

Input capacity	Standard: Up to 250 sheets (Tray 1: up to 250 sheets) ADF: Standard, 35 sheets Envelopes: Up to 30 envelopes Labels: Up to 50 sheets Cards: Up to 50 sheets
Output capacity	Standard: Up to 75 sheets Envelopes: Up to 25 envelopes Labels: Up to 35 sheets Cards: Up to 35 cards
Compatible operating systems ⁴	Windows 11; Windows 10; macOS 11 Big Sur; macOS 12 Monterey; macOS 13 Ventura; macOS 14 Sonoma; Linux; Chrome OS
Minimum system requirements	Windows: Microsoft® Windows® 11, 10: 32-bit or 64-bit; 2 GB available hard disk space; Internet connection; Microsoft® Internet Explorer or Edge Mac: Apple® macOS v11 Big Sur, macOS v12 Monterey, macOS v13 Ventura; 2 GB HD; Internet required
Software included	HP Printer Software
Printer dimensions (W x D x H)	Minimum: 581 x 445 x 306 mm (Cleanout + OP tray not extended); Maximum: 581 x 849 x 306 mm (Cleanout + OP tray fully extended)
Package dimensions (W x D x H)	677 x 495 x 408 mm
Printer weight	14.60 kg
Package weight	19.50 kg
Operating environment	Temperature: 5 to 40°C Humidity: 25 to 75% RH
Storage conditions	Temperature: -40 to 60°C
Acoustics	Acoustic power emissions: 6.8 B(A) Acoustic pressure emission: 61 dBA
Power	None Requirements: Input voltage: 100 to 240 VAC (+/- 10%), 50/60 Hz ; Consumption: 0.11 watts (Manual-Off), 4.67 watts (Standby), 1.17 watts (Sleep) ; Power supply type: Internal (Built-in) Universal Power Supply
Certifications	CISPR 32:2015+A1:2019/EN 55032:2015+A11:2020 Class B; CISPR 24:2010+A1:2015/EN 55024:2010+A1:2015; CISPR 35:2016/EN 55035:2017+A11:2020; EN IEC 61000-3-2:2019; EN 61000-3-2:2014; EN 61000-3-3:2013+A1:2019; FCC CFR 47, Part 15 Class B/CES-003, Issue 7 Class B Blue Angel compliant: No, please refer to the ECI (Ecolabel Comparison Information) document
Sustainable impact specifications	Forest First product; Recyclable through HP Planet Partners; FSC Certified Packaging; Contains ocean-bound recycled plastic; 30% post-consumer recycled plastic
Country of origin	Made in China
Control panel	2.7" (6.86 cm) touchscreen control panel with color graphic display; LED indicator light (WiFi indicator); 3 buttons: (home, help, Back)
What's in the box	53N94C: HP OfficeJet Pro 9720 Wide Format All-in-One Printer; HP 938 Setup Black Ink Cartridge; HP 938 Setup Cyan Ink Cartridge; HP 938 Setup Magenta Ink Cartridge; HP 938 Setup Yellow Ink Cartridge; Regulatory Flyer; Ink Caution Flyer; Power Cord; Setup Poster; Reference Guide; [For more information about fill and yield, see http://www.hp.com/go/learnaboutsupplies]
Supplies, After market or Supplies, replacement	456X5PE HP 938 Cyan Original Ink Cartridge (800 standard pages in accordance with ISO/IEC 19752) 456X6PE HP 938 Magenta Original Ink Cartridge (800 standard pages in accordance with ISO/IEC 19752) 456X7PE HP 938 Yellow Original Ink Cartridge (800 standard pages in accordance with ISO/IEC 19752) 456X8PE HP 938 Black Original Ink Cartridge (Average cartridge yields 1,250 standard pages. Declared yield value in accordance with ISO/IEC 19752.) 456X9PE HP 938e EvoMore Cyan Original Ink Cartridge (1,650 pages) 456Y0PE HP 938e EvoMore Magenta Original Ink Cartridge (1,650 pages) 456Y1PE HP 938e EvoMore Yellow Original Ink Cartridge (1,650 pages) 456Y2PE HP 938e EvoMore Black Original Ink Cartridge (2,500 pages)
Service and Support	UG199E HP 3 years Standard Exchange (available in All EU countries except Adriatic, Africa, CIS, EEM, Israel, ME, Russia, Romania, Slovenia, South Africa, Turkey) UG076E HP 3 years Next Business Day Exchange (available in Austria, Belgium, Czech Rep, Denmark, Finland, France, Germany, Greece, Ireland, Italy, Netherlands, Norway, Poland, Portugal, Romania, Slovakia, Spain, Sweden, Switzerland, UK) UG279E HP 3 Years Return to Depot (available in Adriatic, Africa, CIS, EEM, Israel, ME, Russia, Romania, Slovenia, South Africa, Turkey)
Warranty	Standard one-year HP commercial hardware warranty. Three-year HP commercial hardware warranty after registration within 60 days of purchase (see www.hp.com/3yearwarranty). Warranty and support options vary by product, country and local legal requirements.

Messaging Footnotes

- ¹ Based on 2022 Q4 shipments in the IDC Worldwide Quarterly Hardcopy Peripherals Tracker[®], 2022 Q4 Release. Includes shipments of all printing devices (inkjet printers, laser printers, copiers and multifunction devices, including production units).
- ² Compared to OEM printing apps for the majority of top-selling, network-capable inkjet/laser printers and all-in-ones for the home and office, priced ≤\$450 USD. Printers selected by market share as reported by IDC Quarterly Hardcopy Peripherals Tracker – Final Historical CYQ1 2023. Claim based on research of printer manufacturer's print apps and Keypoint Intelligence hands-on testing and study commissioned by HP, July 2023. For details, please see: keypointintelligence.com/HPSmartapp. Requires HP app download available at www.hp.com/go/mobileprinting. Certain features are available in English language only, and may vary by printer model/country, and between desktop/mobile applications. HP reserves the right to introduce charges for use of functionality facilitated by the HP app. Internet access required and may not be available in all countries. HP account required for full functionality. Fax capabilities are for sending a fax only. List of supported operating systems available in app stores. See details at www.hpsmart.com.
- ³ HP OfficeJet 9700 printers are the world's first and only Display P3 color gamut capable wide format printers delivering a wider color range than sRGB. Based on June 2023 internal research of Expanded Color Gamut technology's comparison against comparable, top-selling competitive printers.
- ⁴ HP OfficeJet Pro 9700 printer series has self-healing Wi-Fi and HP Wolf Pro Security, HP's best and most reliable technologies to stay connected and secure. Internet access required and must be purchased separately. Wireless operations are compatible with 2.4 GHz and 5.0 GHz operations only. Learn more at www.hp.com/go/mobileprinting. HP Security is now HP Wolf Security. Security features vary by platform, please see product data sheet for details.
- ⁵ With HP Smart Click software. Applicable to PDF, JPEG, TIFF, DWF, and HP-GL/2 files.
- ⁶ Percentage of recycled plastic is calculated by plastic total weight.
- ⁷ HP works collaboratively with non-profit partners to manage, restore and protect forests in many locations. With HP, every print is addressed through HP's Forest Positive framework to counteract risks of deforestation. www.hp.com/forestfirst.
- ⁸ HP Planet Partners program availability varies. For details, see www.hp.com/hprecycle.
- ⁹ Excludes first set of ISO test pages. For details, see: www.hp.com/go/printerclaims.

Technical Specifications Footnotes

- ¹ Copy speeds may vary depending on the type of document.
- ² 2 MB flash storage
- ³ Based on standard ITU-T Test Image No. 1 at standard resolution. More complicated pages or higher resolution will take longer and use more memory.
- ⁴ Not supporting Windows[®] XP (64-bit) and Windows Vista[®] (64-bit)
- ⁵ HP recommends that the number of printed pages per month be within the stated range for optimum device performance, based on factors including supplies replacement intervals and device life over an extended warranty period.
- ⁶ Wireless operations are compatible with 2.4 GHz operations only. App or software and HP Smart app account registration may also be required. Some features require purchase of an optional accessory. Learn more at <http://www.hp.com/go/mobileprinting>
- ⁹ For full terms and conditions visit: www.hp.com/go/orderdocuments. Warranty and support options vary by product, country, and local legal requirements.

